



#101 - 10029 – 97 Ave  
Grande Prairie, Alta  
T8V 0K8  
780-538-1929

# CLIENT GROOMING AGREEMENT

Owners Name: \_\_\_\_\_

Additional Owners: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Postal: \_\_\_\_\_

Primary Email: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Additional Owner Phone: \_\_\_\_\_

Authorized To Pick Up: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_

Emergency Contact Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Would you like to sign up for our grooming reminder email? Y / N**

Dog's Name: \_\_\_\_\_ Breed/Mix: \_\_\_\_\_

Male / Female - Spayed / Neutered? Weight: \_\_\_\_\_

Birthdate: \_\_\_\_\_

**Any injuries we need to be aware of? Y / N If yes please explain** \_\_\_\_\_

**Food Allergy Y/N If yes to what?** \_\_\_\_\_

We like to treat the dogs with food rewards is this ok with you? Y / N

Gets along with other dogs? Y / N If no is it certain breeds, sex's or all? \_\_\_\_\_

Veterinarian Office: \_\_\_\_\_ Preferred Vet: \_\_\_\_\_

**IS YOUR DOG CURRENTLY ON A FLEA AND TICK REGIMENT** Y / N

**AGGRESSIVE OR DANGEROUS PETS:**

Owners MUST inform Canine Quest if your pet(s) bite, has bitten, or is aggressive to people, other animals or specific grooming procedures.

Muzzles may be used if necessary. Muzzling will not harm your pet. Muzzling protects both the pet and the groomer.

If you would like to teach your dog to have a positive association with the muzzle please ask and one of our skilled trainers will be more than happy to help guide you.

***Canine Quest reserves the right to refuse or stop services for aggressive pet(s) at any time before or during the grooming process.***

INITIAL \_\_\_\_\_

**HEALTH, MEDICAL & SENIOR PETS:**

Grooming may at times be stressful for a senior or pet with health issues. These pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. We have a tub ramp as well as a floor bathing system for dogs that cannot walk up the ramp. Rest time will also be incorporated into their groom if necessary.

***For health and safety purposes we will not groom pregnant or nursing pets.***

In the best interest of your pet this agreement will give Canine Quest permission to obtain immediate veterinarian treatment. It is agreed that all medical expenses will be covered by the pet owner upon signing this agreement.

We will do everything possible to contact you before going to the nearest veterinarian office.

INITIAL \_\_\_\_\_

**\*ALL** Canine Quest staff members are certified with Dogsafe Canine First Aid.

**PUPPY'S FIRST HAIR CUT:**

We want your puppy to enjoy their first hair cut experience. Therefore we may only proceed with a minimal trim.

Gradually adding steps to the process on a regular basis will help minimize any potential stress.

Owners can help out with regular handling and brushing at home. *\*If you would like a copy of our handling exercises please ask.*

**MAT REMOVAL:**

Pets with matted coats need extra attention during their groom. Mats left in a pet's coat will only grow tighter causing the pets skin to strangle and possibly tear.

Mats can be difficult to remove and may require shaving to be removed safely. When necessary, removing a heavily matted coat includes risk of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats.

Heavy matting can also trap urine and moisture near the pet's skin allowing mold, fungus or bacteria to grow that can cause skin irritations that existed prior to the grooming process.

**ACCIDENTS:**

There is always the risk of an accident occurring during grooming. Grooming equipment is sharp and although we use extreme caution and care in all situations, possible problems can occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pet is wiggling or moving around.

INITIAL \_\_\_\_\_

**EARLY ARRIVAL!!!**

**If you arrive to pick up your pet and they are still being groomed please do NOT talk to them or allow them to see you. Let us know ahead of time and we can put a divider up in the waiting area where you are more than welcome to wait.**

**INITIAL \_\_\_\_\_**

**PARASITES:**

If fleas are found on your pet during their groom, your pet will be given the appropriate treatment and the extra cost will be added to your invoice for treatment and sterilization of the salon.

INITIAL \_\_\_\_\_

If ticks are found during the grooming process, the tick will be removed (If able) and we will alert you so you can take the appropriate follow up measures.

INITIAL \_\_\_\_\_

**LATE PICK UPS:**

Please arrive at the agreed upon time to pick up your pet(s). If you are late picking up your pet a \$20 kennel fee may be added to your invoice.

INITIAL \_\_\_\_\_

**GROOM & STAY: (If your dog is kennel trained)**

If you cannot pick up your dog at the scheduled time we do offer day boarding for a \$15 - \$25 fee. Depending on the time of the stay. INITIAL \_\_\_\_\_

**NO SHOWS & CANCELLATIONS:**

First time no shows and last minute cancellations (less than 24 hrs notice) will be required to leave a visa number on file and a deposit of half will be required upon booking of any additional appointments.

INITIAL \_\_\_\_\_

We understand that life happens and can bring emergency situations, we will do our best to work with you.

**EARS PLUCKING & ANAL GLANDS:**

Are done upon verbal request only.

INITIAL \_\_\_\_\_

**PAYMENT:**

We accept Debit, Cash, E-Transfer and credit cards.

**PLEASE PROVIDE PROOF OF VACCINATION:**

**We like to take our grooming dogs out for a bathroom break before and after their groom. However, if there is no proof of vaccination we can not take them out.**

**NEED TO KNOW:**

To make your pet(s) experience here as enjoyable as possible as well as our groomers, is there anything special we need to know?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**I have read and agree to the grooming policies of Canine Quest.**

**Print Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**TRAINING & PLAY-CARE:**

**We also offer training and play-care. If you would like information, please let us know.**